

BRAND GUIDE

Standards for writing and designing Swingle communications



Creating Beautiful Outdoor Spaces Year-Round



MISSION STATEMENT

"Stay Ahead of the Pack" - John Swingle, 1947

VISION STATEMENT

- We will continue to be the leader in tree and landscape care.
- We are committed to traditional values, legendary service, loyalty to our customers, and respect for our employees.
- We will remain innovative, environmentally conscious, and unequaled in quality and safety.
- We are dedicated to establishing standards to which the industry can aspire and our customers will value, while realizing a fair profit from our talents and success.

COMPANY HISTORY

In 1947, John Swingle founded Swingle Tree Surgery Company. John pruned the trees while his wife stacked branches and limbs in their Jeep. Over the years, with John's extensive knowledge of arboriculture, dedication to his customers' needs, and business savvy, the Company grew. He established quality work as the Company standard and his motto became, "Stay Ahead of the Pack." This applied to all areas - management, product innovation, customer service, and community involvement.

When John Swingle died in 1955, control transferred to Earl Sinnamon, a former Denver City Forester. Under Earl's direction the Company flourished as a leader in professionalism, credibility, and reliable service. Upholding the Swingle motto, "Stay Ahead of the Pack," Earl purchased a computer system in 1978, long before his competitors. It was this type of foresight that brought the Company successfully into the 80's.

Upon Earl Sinnamon's death in 1980, a partnership was formed between two long time employees, Dave Dickson and Charles Morgan. Dave and Chuck remained dedicated to the progressive philosophy formed in the Company's early years that separated Swingle from other companies in the industry. They adhered to basic ideas such as quality service and exacting standards.

In December 1988, Chuck Morgan retired and Dave Dickson became Swingle's new President. With over 30 years of service at Swingle, Dave remained committed to personal service, quality through innovation, and controlled growth by limiting the geographic areas Swingle services.

In the fall of 1997, Tom Tolkacz became a partner in Swingle with Dave Dickson. Upon Dave's passing in late 1998, Tom purchased the Company. Having joined Swingle in 1987, Tom continues to lead Swingle into the future by focusing on our past philosophies while embracing new and current techniques. Tom has coined the future as the "Era of the Employee", knowing that it is our employee team, our greatest asset, that will determine our success.

Today, after decades of growth, Swingle has multiple locations along the northern Colorado Front Range area. We still firmly believe that investment in employee training is paramount to our success. We continually set the standard for knowledge, experience and professionalism within our industry. We strive to do the best job possible, reinforcing trust and fostering the long-term relationships for which we are known.

Swingle's Color Palette

Swingle Maroon



Pantone 235C

C - 41% M - 100% Y - 41% K - 20%

R - 136% G - 13%

B - 83%

Swingle Green



Pantone 355C

C - 98% M - 12% Y - 100%

R - 0%

K - 2%

G - 149% B - 58%

Swingle Logos and Brand Elements - Sizes & Options

(Sales & Marketing; Logos)





Minimum print size:

2.5 x .88 inches 750 x 266 pixels

Minimum web size:

600 x 213 pixels





Minimum print size:

.70 x .70 inches (circle) 140 x 140 pixels (circle)

Minimum web size:

100 x 100 pixels (circle)



Maximum print size:

.70 x .70 inches 140 x 140 pixels

(optional depending on design)



Maximum print size:

3.5 x 2.1 inches 252 x 156 pixels

(optional depending on design)



Maximum print size:

3 x 3.4 inches 216 x 246 pixels

(optional depending on design)



- 1. Don't change the logo orientation
- 2. Don't bevel or emboss the logo
- 3. Don't place the logo on a busy photograph or pattern logo should appear in a white footer band
- 4. Don't change the logo colors (see "Swingle's Color Palette")
- 5. Don't crop the logo in any way
- 6. Don't put a white box around the logo when placed on a dark or busy background (see #3)
- 7. Don't reconfigure or change the size or placement of any logo element
- 8. Don't stretch or squeeze the logo to distort proportions
- 9. Don't recreate elements or replace with something else

Example





- 1. Don't change the logo orientation
- 2. Don't bevel or emboss the logo
- 3. Don't change the logo colors (see "Swingle's Color Palette") EXCEPT for "The Swingle Promise" and "Since 1947" (white lettering is acceptable on a dark background)
- 4. Don't crop the logo in any way
- 5. Don't put a white box around the logo when placed on a dark or busy background (see #3)
- 6. Don't reconfigure or change the size or placement of any logo element
- 7. Don't stretch or squeeze the logo to distort proportions
- 8. Don't recreate elements or replace with something else



NOTE: Any changes to the "Swingle Logos - Rules and Usage" above, must be communicated to the **Marketing Team** BEFORE being approved/released into the piece.



Helvetica Neue

Helvetica Neue LT Pro

Helvetica Neue LT STD

Mission Script

Arial

Body Copy

Body Copy/Headline

Body Copy/Headline

Headline

Letter Body Copy

Main Heading

Helvetica Neue LT Pro Medium/Bold Condensed 30-36 point

Color: Black/White/Green

Sub-Heading

Mission Script 18-24 point

Color: Green/Black/Maroon/White

Enjoy a Green Lawn all Season Long

Lawn Fertilization & Weed Control Programs

- A high-quality, specially blended fertilizer for the long-term health of your lawn
- Certified lawn care professionals dedicated to caring for your outdoor investment
- A+ Program includes weed and insect control

Body Copy

Helvetica Neue LT Pro Light or Roman (Regular/Condensed) 10-12 point

Color: Black/White

Swingle Tag Lines/Usage

- 1. Some of Life's Best Moments Happen on Your Lawn

 Used on lawn care related advertising pieces
- 2. Some of Life's Best Moments Happen in Your Yard Used on general advertising pieces
- 3. Creating Beautiful Outdoor Spaces Year-Round

 Used as the tag line under the Swingle logo



NOTE: Tag lines can be interchangeable depending on the imagery and target audience. Contact the **Marketing** Team if you have any questions.

Heading

(should be short, concise and speak to the overall messaging of the piece)

Offer

(compelling, highly visable)



The Swingle ADVANTAGE



- A high-quality, specially blended fertilizer for the long-term development of your lawn
- . Certified lawn care professionals dedicated to caring for your outdoor investment
- . Swingle's 100% guarantee for a healthy, green, weed-free lawn
- · A+ Program includes weed and insect control
- Colorado's lawn and tree care expents since 1947



Call to Action

Image

(main focus of ad, colorful and applicable)

Footer

(logo, website and social icons; additional informaiton)



NOTE: This page is just a guide. Regardless of the ad size, the above criteria MUST be taken into account when designing.

Phone Numbers: (for ads)

303.337.6200

970.221.1287

303.636.9468 (commercial)

Formatting: Phone number should be separated by periods (.) not dashes (-)

NOTE:

1.888.SWINGLE is NOT to be used on any marketing collateral, vehicle wrap, letterhead or any other piece with our contact information included.

Website:

myswingle.com

Formatting: Website must be written in all lower case

Social Media Links and Icons:

Below is how the links to our social platforms should be written out

Facebook.com/myswingle Twitter.com/myswingle YouTube.com/myswingletv Linkedin.com/company/swingle-lawn-tree-&-landscape-care

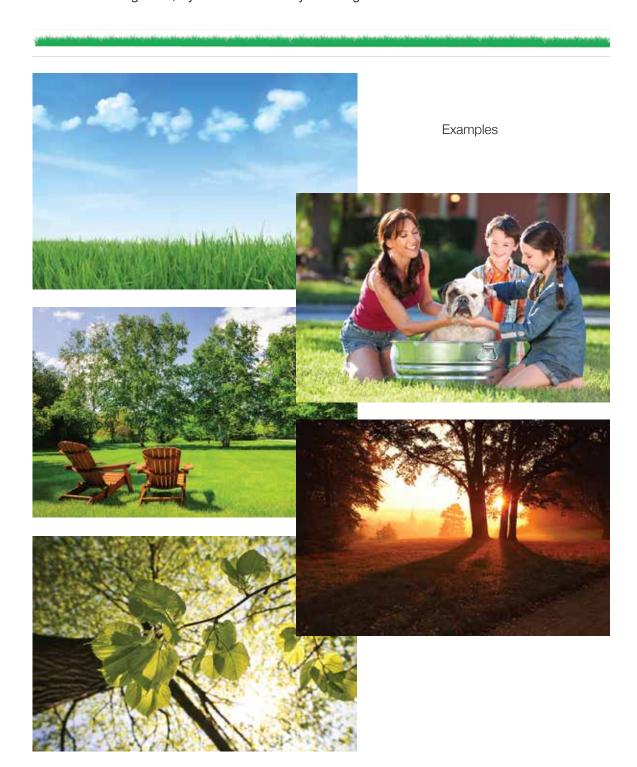
Below are the social media icons to be used for Swingle in print and online. When formatting, the backround color can be changed to fit the design.

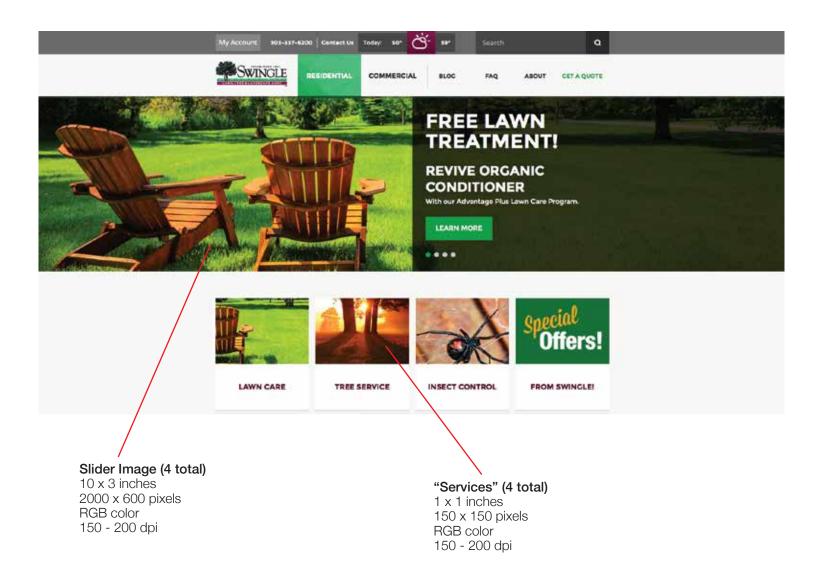




(Sales & Marketing; Social Marketing; Swingle Social Icons)

- 1. No Clipart should be used Vector art of grass or callouts is acceptable
- 2. Images should highlight beautiful lawns and/or trees depending on use
- 3. Grass and tree leaves should be manipulated to increase the "green" color
- 4. Images featuring family, animals or children are preferred
- 5. Open space images should create an inviting feeling of relaxation and comfort
- 6. Artistic images (especially for trees) are acceptable if applicable
- 7. Black and white images are not acceptable
- 8. When choosing trees, try to make sure they are indigenous to Colorado







NOTE: Images placed on the "slider" should mirror those used throughout the currect marketing campaigns (both in print, digital and social media).

Logo and phone number should be large and prominent in the design

Website should be a third of the phone number size

Tree/Swing image (with fade) should be used on either the left or right side depending on vehicle layout

Strategy for ALL vehicles:

- 1. Who we are
- 2. What we do
- 3. How to get a hold of us

Logo and branch location on both cab doors



US DOT number must appear on both sides of the vehicle - placed for clear visability Vector grass image should be utilized on the bottom of the cab doors as well as on the vehicle sides (when possible)



NOTE: This is the latest approved design (March 2015). Previous vehicles will utilize other imagery. However going forward, this design should be implemented. Refer to the **Vehicle Graphics and Wrap Guidelines** for specifics.

Swingle's Letterhead and Business Cards



Denver Castle Rock / Boulder 303.337.6200 Fax: 303.337.0157 Monument Loveland / Greeley
719.302.5117 970.221.1287
Fax: 303.337.0157 Fax: 970.221.4822

Longmont 720.204.1846 Fax: 970.221.4822

Denver: 8585 E. Warren Avenue, Denver CO 80231 / Fort Collins: 1805 E. Lincoln Avenue #A-3, Fort Collins CO 80524

Dear Neighbor,

Whether you care for your landscape personally or rely on a professional service, Swingle would appreciate the opportunity to earn your trust. Soon the sounds and smells of spring will fill the air, as a new Colorado season begins. With spring just around the corner, we encourage you to review the enclosed information to ensure your landscape will be healthy and beautiful for you to enjoy throughout the upcoming season.

Our commitment to trust, performance, and integrity was recognized in 2013 when we were awarded the BBB Torch Award for Marketplace Trust. Our guarantee is one you've most likely never experienced: The Swingle Promise is a 100% guarantee that all work will be done correctly to your total satisfaction. As Colorado's local lawn service, tree care, and pest control experts, we ask for the opportunity to make your life more enjoyable this year.

Enclosed please find your 2015 Landscape Services Proposal. For your convenience, services you approve for the 2015 season will automatically be scheduled the following year. You can add or remove any service anytime throughout the year - there is no contract or cancellation fee.

Get Started Now - 3 User-Friendly Options:

- Online: Visit MySwingle.com/account to approve your service(s). Be sure to have your bill-to number available, which can be found in the upper right-hand corner of your proposal.
- Fax or Mail: Circle the desired service and fax or mail to us: Address: Swingle, 8585 E. Warren Avenue, Denver, CO 80231 Fax: 303-337-0157 / 970-221-4822
- Phone: We enjoy and appreciate hearing from our customers to answer any questions or solve any problems you may be experiencing with our services. Call us at 303-337-6200 / 970-221-1287.

We look forward to speaking with you soon!

Warmest regards,

Thomas R. Tolkey

P.S. Take advantage of our FREE Revive spring special when you trust Swingle to care for your lawn this year.

Also, save 3% on your services with our prepay discount.



Signature format - all letters:

- 1. Name
- 2. Title
- 3. Company Name

NOTE: Tom Tolkacz's signature MUST be formatted as it appears below.

Thomas R. Tolkacz CEO Owner Swingle Lawn, Tree & Landscape Care

Business Card Front

2013 Winner

BBB Torch Awards



Business Card Back



Torch Award for Marketplace Trust Winner

Lawn Care I Tree Service I Pest Control I Landscaping I Holiday Lighting

Formatting business cards:

NOTE: Back remains unchanged

- 1. Name
- 2. Title
- 3. Certifications (if applicable)
- 4. Office Phone
- 5. Cell
- 6. Email address